ARGYLL AND BUTE COUNCIL NOISE LOG TO BE COMPLETED BY COMPLAINANT

Name: Dr Pat Mcgrann
Service Request Reference: 22/03044/NOICOM
Premises: The Ardview Inn 67 Frederick Crescent Isle of Islay
Case Officer: Andy McClements

Date	Time	Noise Level (Tick appropriate column) **Audible**	Describe the noise you heard **Loud**	**Very Loud**	Other observations *	
27.05.22	19.00 to 00.30	√	√	√	Jukebox; revellers; hand dryer	
28.5.22	19.00 to01.00	√	√	√	Ditto	Songs New shoes-Paul Nutini;spaceman-Sam Ryder;I love rock'nroll-JeanFelt
17.07.22	19.00 to 23.10	√	√	√	Ditto	
06.08.22	19.00to 23.15	√	√	√	Jukebox ;handdryer	
11.08.22	22.00to 23.00		√	√	Ditto	
19.08.22	19.00to11.19		√	√	Ditto	Oasis song
20.08.22	20.00to 23.19	√	√	√	Juke box ;hand dryer ;revellers	
26.08.22	20.00to 23.30	√	√	√	Ditto	

26.08.22	23.30to 01.45			√	Revellers	

Please return within 28 days to Nicole Hamilton, Environmental Health, Wee Manse Brae, Lochgilphead, Argyll, PA31 8QU or email to andy.mcclements@argyll-bute.gov.uk

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27.08.22. 20.00 to 23.07 √ √ Jukebox; hand dryer Request to reduce sound

31.8.22. Removed to sleep in Summer House in garden.Sound proof engineers begin installation

02.09.22 01.10 to 01.20 √ √ Female loud chatter/screams

04.09. 22 21.00 to 23.00 √ Jukebox; hand drier Music head on Green

06.09.22 19.00 to 22.50 √+ √+ Jukebox; hand drier Sound proofing complete; request to reduce sound. Noise in Garden Room

08.09.22 20.30 to 23.00 √ √ Jukebox; hand drier

09.09.22 13.00 to 17.00 √ √ Jukebox; hand drier Post purvey

10.09.22 20.00 to 23.00 √ √ Jukebox; hand drier

10.09.22 23.00 to 01.00 √ Jukebox; hand drier Revellers Police visited 24.03 [witnessed }

11.09.22 19.00 to 23.00 √ Hand drier [intermittent use]

12.09.22 20.00 to 23.00 √ Hand drier ditto Quiet otherwise

13.09.22 19.00 to 23.00 √ Hand drier ditto Quiet otherwise

14.09.22 19.00 to 23.00		√		Hand drier	ditto		Quiet otherwise
15.09.22 19.00 to 23.00		√		Hand drier	ditto		Quiet otherwise
16.09.22 19,.00 to 23.00		√		Hand drier	ditto		Quiet otherwise
17/09.22 19.00 to 23.00		√		Hand drier	ditto		Quiet otherwise
18.09.22. 22.30 to 23.15			√	jukebox; hand drier			Noise extending to Summer house.
19.09.22 19.00 to 23.00		√		Hand drier	ditto		Quiet otherwise
20.09.22 19.00 to 23.00		√		Hand drier	ditto		Quiet otherwise
21.09.22 19.00 to 23.00		√		Hand drier	ditto	customers	return to house for sleeping
22.09.22 19.00 to 23.30		√		Hand drier	ditto	customers	
23.09.22 19.00 to 23 .50		√		Hand drier	ditto	customers	
24.09.22 19.50 to 23.16	√	√	√	Jukebox; hard drier ;customers			101 contacted , police attended, recognised excessive noise. Visited the pub 23.35 noise subdued until 00.20. Police recognised that soundproofing to walls very effective but noise emanating from rear of pub probably from inadequately insulated walls and single pane windows.This concurs with our observations over the last 3 weeks when we have been sleeping in summer house in garden.
24.09.22 00.20 to 00.50	√	√	√		[as above]		
25.09.22 19.00 to 01.00		√		Hand drier			

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18.10.22	20.15 to 23.15		x	X	Music and recurring banging [new] ? Cause	Julke box
19.10.22	21.00 to 23.20	x	x	x	Banging noise due to door all evening. High pitched female laughter 23.10 - 23.20	Juke box; hand dryer
20.10.22	20.00 to 01.56	x	x	x	Juke box ;hand dryer ;door	Last door bang 01.56 h
21.10.22	19.00 to 00.44	x	x	x	‘’ “ “	Door band > 50 throughout evening
22.10.22	18.00 to 23.20	x	x	x	Juke box; hand dryer, door ;chatter	Noise level of door banging in lounge 80dB
23.10.22	18.00 to 23.00	x			“Quiet “night little back ground chatter	Door bang ;hand dryer
24.10.22	8.00 to 23.00				“Quiet” night little back ground chatter	Door bang; hand dryer

25.10.22	8.00 to 23.00				Quiet” night little back ground chatter	Door bang; hand dryer
26.10.22	8.00 to 23.00				Quiet” night little back ground chatter	Door bang; hand dryer

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27.10.22	20.00 to 23.00		x		Door banging ; hand dryer	
28.10.22	20.00 to 23.30		x	x	DJ and music early evening then followed by jukebox	
29.10.22	19.00 to 23.00				“Quiet night”	Door banging
30.10.22 to 4.11.222	18.00 to 23.0				“Quiet night”	Door banging
5.11.22	20.00 to 00.03	xx	xxx	xxx	Music singing loud chatter +++	Door banging; handdrye
6.11.12	19.00 to 23.00				Juke box	Door banging
7.11.22	19.00 to 23.00				“Quiet night”	
	to					
	to					

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Date	Time	Noise Level (Tick appropriate column) **Audible**	Describe the noise you heard **Loud**	**Very Loud**	Other observations *	
8.11.22	18.00 to 01.00				Silent	
9.11.22	20.00 to 22.00		x		Door Banging; hand drier	
10.11.22	23.34. to 00.35			X	Jukebox,	Door banging all evenin
12.11.22	20.00 to 00.40	x	x		Door banging , hand drier	Chatter ; laughing, shouting 21.00 to 22-40
13.11.22	18.00 to22.00		x		Door banging ; hand drier	
14 -17.11.22	to				Slient.	
18.11.22	20.00 to 00.15	x		x	Door banging ; hand drier Juke box intermittent	Woken from sleep 23.3 Singing “Happy birthday to U”. 00/05 hrs
19.11.22	19.00 to 23.20			x	Door banging ; hand	Thumping table, stamping feet 20.20 to

					drier Chanting/ singing 23.20	20.32
20.11.22	20.00 to 23.50		x	x	Door banging ; hand drier Juke box intermittent Drunken discussion /shouting 00.35 to 00.40	Woken from sleep 23.3

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Date	Time	Noise Level (Tick appropriate column) **Audible**	Describe the noise you heard **Loud**	**Very Loud**	Other observations *	
21 - 24.11.22	to				Silent	
25.11.22	to			X	Silent until door banging , woken from sleep 01.04	
26.11.22	19.00 to 23.00	X			Door banging	Good voice singing at times.
27.11.22	to				Silent	
28.11.22	to	X			Quiet	Background chatter
29 + 30.11.22	to				Silent	
1+2.12.22	to				Silent	
3.12.22	to	X			Quirt unto burst of. Jukebox at 23.11hrs	
4+5.12.22	to	X			Background chatter	

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ARGYLL AND BUTE COUNCIL
NOISE LOG TO BE COMPLETED BY COMPLAINANT

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Service Request Reference: 22/03044/NOICOM

Case Officer: Andy McClements

Date	Time	Noise Level (Tick appropriate column) Audible		Loud	Describe the noise you heard Very Loud		Other observations *
07/02/23	to	+					Return to Islay.Opening s hours 16.00 to 23.00hrs
08/02/23	to	+					
09/02/23	10.03 to 11.05	+			Verbal argument /harsh voices	High pitched hand drier	
10/02/23	23.35 to 00.45			+	Jukebox	High pitched hand drier	
11/02/23	15.00 to 23.00					High pitched hand drier	
12/02/23	to				All quiet		
13.14.15./02/23	to				Pub quiet		Noise rowdy gathering outside pub 24.30 hrs
16.17/02/23	to				All quiet		
18/02/23	23.16 to 24.00			+	Juke box	Very rowdy crowd outside pub 23.30 until 24.45	101 notified 23.35 hrs

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19.20.21/ 02 23	to					No music Hand drier
22.02.23	to					No music ;Hand drier
24.02.23	19.30 to 11.30		+		Intermittent music	Good natured chatter. Hand drier +++
25.02.23	20.00 to 01.00		+	+	Chatter all evening	
26.02.23	20.00 to 11.00					No music,some chatter
27.02.23	to				Quiet with chatter	No music disturbance
28.02.23	to				Quiet with chatter	No music disturbance

01-02/03/2	to				Quiet with chatter	No music disturbance
03/03/23	to				Quiet with chatter	00.26 loud voices ? Argument.

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4/3/23	to					
5/3/23	to			X		Hand dryer 00.24 hrs
6-10/3/23	to					
11/3/23	23.05 to 23.52 hrs			X	Juke box from 23.05 hrs	
12-18/3/23	20.30 to 12.00			X		Hand dryer intermittent all evening
19/3/23	to					
20/3/23	to					
13-15/4/23	to					
16-20/4/23	to					

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complaint source.

Table 1

ARDVIEW INN SOUND LOG						
	AUDIBLE	LOUD	VERY LOUD			
21/4/23			Hand dryer intermittent all night	Hand dryer intermittent all night		
22-23/4/23					Quiet	
24/3/23		RepetitiveHand dryer	Juke box			
25-27/4/23					Quiet	
28/04/2023	Quiz night compère	Hand dryer	Juke box		20.00 - 00.42hrs	101 called
29/3 -3/5/23		Repetitive door banging		Hand dryer intermittent all night	All evening.	
4/5/23		Repetitive door banging	IntermittentJuke box 17.38 to 19.37 hrs then 20.28 to 23.10 hrs	Hand dryer intermittent all night		101 called
5/5/23			Repetitive door banging		Quiet except door	
6/5/23			Repetitive door banging		Quiet except door	
7/5/23	Juke box 22.55 - 23.40 hrs					Lower volume than usual
08-11/05/2023					Quiet all round	
12/5/73					Noisy patrons	
13/5/23		Repetitive hand dryer /dooor banging	Intermittent Juke box 14.35 - 22.35 hrs			Noisy crowd outside Inn
14-18/5/23						
19/3/23		Repetitive Hand dryer/ door banging	IntermittentJukebox drum beat 16/50 - 21.35			
20/5/23					Quiet all round	
21/5/23		RepetitiveHand dryer/ door banging	Intermittent jule boc 15.30 - 19.00hrs			
22/5/23					Quiet all round	
23/5/23		Repetitive Hand dryer/ door banging	Intermittent juke box 22/00 23.15 hrs	Base drumming ++ +		101 called
24-25/5/23					Quiet all round	
26/5/23						Departed Islay
2/6/23		Repetitive Hand dryer/ door banging			Drinking outside	Feis week
3/6/23		Repetitive Hand dryer/ door banging				
4-8-23		Repetitive Hand dryer/ door banging				
9/6/23	Quiz night compere	Repetitive Hand dryer/ door banging	Quiz night compere later on		Table tapping Happy birthday @23.40 hrs	Compere easily heard in street.
10-15/6/23		Repetitive Hand dryer/ door banging			Glass into recycling bins	
16/6/23	Audible patron chatter	Repetitive Hand dryer/ door banging	Chatter ++ until 22/00hrs			
17/6/23		Repetitive Hand dryer/ door banging	Raucous chatter unit 22.00hrs			
18/-20/6/23					Quiet all round	

ARDVIEW INN SOUND LOG						
21/6/23		Repetitive Hand dryer/ door banging				
22/6/23		Repetitive Hand dryer/ door banging				
23/6/23		Repetitive hard dryer.door banging Noisy female voices+				
24/6/23		Repetitive hard dryer.door banging Noisy female voices+++			Large group	
25-26/6/23					Quiet all round	
27-29/6/23		Repetitive Hand dryer/ door banging				
30/6/23		Repetitive Hand dryer/ door banging			Raucous outside > 24.00 hrs	
1/7/23		Repetitive Hand dryer/ door banging	Juke box17.30 to 23.22			101 called
2-8/7/23		Repetitive Hand dryer/ door banging				Door much louder
9/7/23		Repetitive Hand dryer/ door banging	Table tapping and foot stamping 00.18 to 00.40hrs			Door much louder
10-15/7/23		Repetitive Hand dryer/ door banging				Door much louder
16/7/23		shouting and table tapping 21.30 - midnight				Door much louder.Increasing tendency for rowdy outside smoking after 20.30hrs
17/7/23						Departed Islay
1/8/23		Repetitive Hand dryer/ door banging		Singing and catcalling whistling		Return Islay
2/8/23		Repetitive Hand dryer/ door banging		Music base guitar Singing started 20.25 hrs until 23.00hrs catcalling ;whistling ; applause		Music night “Wee Toon”Very loud.All windows closed.TV sound very loud to mask singing 101 called @ 10.35 hrs
1/3/23		Repetitive Hand dryer/ door banging				Awoken from sleep at 01.13 by door bang
4/8/23		Repetitive Hand dryer/ door banging	Shouting and lively chatter			
5/8/23		Repetitive Hand dryer/ door banging				
6/8/23		Repetitive Hand dryer/ door banging		Juke box 22.40. -23.10 hrs		
7-9/8/23		Repetitive Hand dryer/ door banging				
10/8/23		Repetitive Hand dryer/ door banging		Juke box from 22.45hrs		Awoken from sleep 23.30 hrs Disco GG
11-14/823		Repetitive Hand dryer/ door banging				Door banging remains much louder ? Needs re setting of spring hinge
15/8/23		Repetitive Hand dryer/ door banging				Guest awoken by handvddryer 23.03hrs
16/8/23		Repetitive Hand dryer/ door banging				Guest awoken by hand dryer. 22.59 & 23.57 hrs
17/8/23						

ARDVIEW INN SOUND LOG						
18/8/23		Repetitive Hand dryer/ door banging				Guest disturbed unable to sleep 21.55;22.37;22.46;23.13.23.27;00.15 hrs by hand dryer
19/823		Repetitive Hand dryer/ door banging jukebox less volume				
20/8/21		Repetitive Hand dryer/ door banging				Guest woken from sleep 23.37 & 0070 hrs
21/8/23		Repetitive Hand dryer/ door banging				Guest disturbed unable to sleep 22.58 hrs Hand dryer
22-23/8/23		Repetitive Hand dryer/ door banging				
25/8/23		Repetitive Hand dryer/ door banging quiz night compere easily audible louder as evening wore on				Guest particularly disturbed by hand dryer 23.19;23.21;23.30.23.33;23.56 hrs 101 called
26/8/23		Repetitive Hand dryer/ door banging	Bust raucous night			Broken her glass on road /pavement noted
27/8/23		Repetitive Hand dryer/ door banging				Last door bang 00.16hrs awoken from sleep
28/8/23						
29/8/23		Repetitive Hand dryer/ door banging				Last hand dryer 00.14 hrs. Last door bang 00.34 hrs
30/8/23		Repetitive Hand dryer/ door banging				

Table 1

ARDVIW INN SOUND LOG						
	AUDIBLE	LOUD	VERY LOUD			
31/8/23					All quiet	
1/9/23			Repetitive hand dryer; door banging			
2/8/23			Repetitive hand dryer; door banging			
3/8/23		? Drum beat? TV11.38 to 14.00 hrs				
4/8/23		Door banging				
5/8/23		Repetitive hand dryer; door banging				
6/8/23		Repetitive hand dryer; door banging noisy crowd in Inn				Very warm night 22.3 degrees C windows open
7/8/23			Repetitive hand dryer; door banging			
8/8/23			Hand dryer 8 times from 00.45 to 01.27 hrs Empties placed in recycle bin 21.10 hrs			Bedroom temp 23.1 degree C windows open
9/8/23	? TV 23.33 hrs					
10/8/23		Hand dryer	Live music? Jukebox?		Stuart Anderson verbally reported his concerns to me raucous behaviour 2-3 times per week continues which disturbs his household	Ardview flooding
11-12/8 23		Hand dryer Door banging	Door banging at 23.37			
13-15/8/23			Door banging			
16/8/23			Empty glass bottles deposited in recycled bin 22.55.hrs			Disco for > 18 yr olds 101 called @ 2325hrs
17/8/23		Hand dryer	Door banging			
						Break in diary due to Covid infection
17-21/9/23		Door banging	Door banging			Noise depends on method of door shutting by individuals?
22/09/2023		Door banging	Door banging		14 times 23-35 to 00.10 hrs	
9			Empty glass bottles deposited in recycled bin at 22.55hrs			
24/09/2023		Door banging	Door banging		Last heard at 23.37	
25/9/23						All quiet
26-28/9/23		Door banging	Door banging		Last hear 28/9/23 at 23.43 woken from sleep	
29/9/23	Compere	Compere	Door banging		As evening progress compere louder with increasing patron noise	

ARDVIW INN SOUND LOG						
30-31/9/23		Door banging	Door banging			
						All quiet
1/10/23						Depart Islay
2/10/23						Return Islay
19/19/23	Door bang at 23.32 hrs					All quiet except door at 23.32 hrs
20/10/23						All quiet
21/10/23			Door banging 01.17hrs			
22-26/10/23						All quiet
27/10/23	Quiz Compere	Quiz compere	Recycle bin 22.50 hrs. Raucous crowd outside Inn until 23.30 hrs			
28/10/23			Music 23.37 to 23.50hrs			101 contact
29-31/10/23						All quiet
01-03/11/23						All quiet
O4/11/23						Quiet, busy but orderly
5/11/23						All quiet

ARDVIW INN SOUND LOG						